# HSC Full Results 2011 (Department Level) n = Number of Respondents r = Response Rate in Percentage

## **TEACHING**

	Staff are good at explaining things	Staff have made the subject interesting	Staff are enthusiastic about what they are teaching	The course is intellectually stimulating	Overall teaching
HAHP (n = 92) (r = 59)	89	83	83	86	85
HIVS (n = 6) (r = 60)	N/A	N/A	N/A	N/A	N/A
HMWH (n = 41) (r = 52)	88	83	90	95	89
HPSC (n = 45) (r = 62)	78	67	87	76	77
NHS Only					
HFS_Adult (n = 26) (r = 53)	92	85	92	92	90
HFS_Child (n = 13) (r = 68)	92	92	100	100	96
HFS_Mental (n = 13) (r = 62)	100	92	92	85	92
HSC_Adult (n = 185) (r = 56)	87	79	88	87	85
HSC_Child (n = 66) (r = 56)	80	83	91	89	86
HSC_Mental (n = 41) (r = 63)	88	90	83	90	88
HSC_MentalH_Learn_Dis (n = 26) (r = 62)	85	77	85	73	80
HSC_Other (n = 12) (r = 39)	73	75	67	75	72

### ASSESSMENT AND FEEDBACK

	The criteria used in marking have been clear in advance	Assessment arrangements and marking have been fair	Feedback on my work has been prompt	I have received detailed comments on my work	Feedback on my work has helped me clarify things I did not understand	Overall assessment and feedback
HAHP (n = 92) (r = 59)	78	71	61	58	55	65
HIVS (n = 6) (r = 60)	N/A	N/A	N/A	N/A	N/A	N/A
HMWH (n = 41) (r = 52)	68	68	39	61	59	59
HPSC (n = 45) (r = 62)	64	49	31	38	42	45
NHS Only						
HFS_Adult (n = 26) (r = 53)	85	85	81	81	69	80
HFS_Child (n = 13) (r = 68)	77	69	85	85	69	77
HFS_Mental (n = 13) (r = 62)	92	100	85	92	100	94
HSC_Adult (n = 185) (r = 56)	73	73	59	57	58	64
HSC_Child (n = 66) (r = 56)	67	65	55	73	56	63
HSC_Mental (n = 41) (r = 63)	73	73	56	59	63	65
HSC_MentalH_Learn_Dis (n = 26) (r = 62)	62	50	46	54	62	55
HSC_Other (n = 12) (r = 39)	75	58	42	33	33	48

### **ACADEMIC SUPPORT**

	I have received	I have been able to	Good advice was	Overall academic
	sufficient advice and	contact staff when I	available when I	support
	support with my studies	needed to	needed to make study	• •
	''		choices	
HAHP	68	73	66	69
(n = 92) (r = 59)				
HIVS	N/A	N/A	N/A	N/A
(n = 6) (r = 60)				
HMWH	80	66	70	72
(n = 41) (r = 52)				
HPSC	53	44	45	48
(n = 45) (r = 62)				
NHS Only				
HFS_Adult	88	85	92	88
(n = 26) (r = 53)				
HFS_Child	85	92	82	86
(n = 13) (r = 68)				
HFS_Mental	85	85	92	87
(n = 13) (r = 62)				
HSC_Adult	72	71	64	69
(n = 185) (r = 56)				
HSC_Child	64	70	56	63
(n = 66) (r = 56)	20	00	70	00
HSC_Mental	80	88	78	82
(n = 41) (r = 63)	50		10	
HSC_MentalH_Learn_Dis	58	58	46	54
(n = 26) (r = 62)	75	75	C4	74
HSC_Other	75	75	64	71
(n = 12) (r = 39)				

## **ORGANISATION AND MANAGEMENT**

	The timetable works	Any changes in the	The course is well	Overall organisation
	efficiently as far as my	course or teaching have	organised and is	and management
	activities are concerned	been communicated	running smoothly	3. 3. 3.
		effectively	,	
HAHP	70	65	66	67
(n = 92) (r = 59)				
HIVS	N/A	N/A	N/A	N/A
(n = 6) (r = 60)				
HMWH	63	49	46	53
(n = 41) (r = 52)				
HPSC	78	62	42	61
(n = 45) (r = 62)				
NHS Only				
HFS_Adult	69	77	69	72
(n = 26) (r = 53)				
HFS_Child	85	54	54	64
(n = 13) (r = 68)				
HFS_Mental	92	85	92	90
(n = 13) (r = 62)				
HSC_Adult	63	64	64	64
(n = 185) (r = 56)				
HSC_Child	67	45	47	53
(n = 66) (r = 56)				
HSC_Mental	66	66	66	66
(n = 41) (r = 63)	50			10
HSC_MentalH_Learn_Dis	58	50	38	49
(n = 26) (r = 62)	50		40	40
HSC_Other	58	36	42	46
(n = 12) (r = 39)				

## **LEARNING RESOURCES**

	The library resources	I have been able to	I have been able to	Overall learning
	and services are good	access general IT	access specialised	resources
	enough for my needs	resources when I	equipment, facilities or	
	,	needed to	rooms when I needed to	
HAHP	76	77	56	70
(n = 92) (r = 59)				
HIVS	N/A	N/A	N/A	N/A
(n = 6) (r = 60)				
HMWH	90	93	74	86
(n = 41) (r = 52)				
HPSC	82	78	68	76
(n = 45) (r = 62)				
NHS Only				
HFS_Adult	100	100	78	93
(n = 26) (r = 53)				
HFS_Child	85	85	67	79
(n = 13) (r = 68)				
HFS_Mental	92	100	100	97
(n = 13) (r = 62)				
HSC_Adult	84	87	72	81
(n = 185) (r = 56)				
HSC_Child	80	88	74	81
(n = 66) (r = 56)				
HSC_Mental	88	95	78	87
(n = 41) (r = 63)				
HSC_MentalH_Learn_Dis	81	85	81	82
(n = 26) (r = 62)				
HSC_Other	73	82	64	73
(n = 12) (r = 39)				

### PERSONAL DEVELOPMENT

	The course has helped me to present myself	My communication skills have improved	As a result of the course I feel confident	Overall personal development
	with confidence	·	in tackling unfamiliar problems	
HAHP (n = 92) (r = 59)	83	76	77	79
HIVS (n = 6) (r = 60)	N/A	N/A	N/A	N/A
HMWH (n = 41) (r = 52)	88	90	90	89
HPSC (n = 45) (r = 62)	69	78	76	74
NHS Only				
HFS_Adult (n = 26) (r = 53)	100	92	96	96
HFS_Child (n = 13) (r = 68)	85	85	77	82
HFS_Mental (n = 13) (r = 62)	92	92	100	95
HSC_Adult (n = 185) (r = 56)	88	91	90	90
HSC_Child (n = 66) (r = 56)	85	91	83	86
HSC_Mental (n = 41) (r = 63)	93	93	93	93
HSC_MentalH_Learn_Dis (n = 26) (r = 62)	77	81	77	78
HSC_Other (n = 12) (r = 39)	82	73	82	79

#### **OVERALL SATISFACTION**

	Overall I am satisfied with the quality of the course
HAHP (n = 92) (r = 59)	80
HIVS	N/A
(n = 6) (r = 60) HMWH (n = 41) (r = 52)	78
(n = 41) (r = 52) HPSC (n = 45) (r = 62)	64
NHS Only	
HFS_Adult (n = 26) (r = 53)	96
HFS_Child (n = 13) (r = 68)	85
HFS_Mental (n = 13) (r = 62)	92
HSC_Adult (n = 185) (r = 56)	83
HSC_Child (n = 66) (r = 56)	73
HSC_Mental (n = 41) (r = 63)	85
HSC_MentalH_Learn_Dis (n = 26) (r = 62)	65
HSC_Other (n = 12) (r = 39)	58