

Student Experience Committee Meeting

2.00 pm on Wednesday, 15 May 2019
in 1B16 - Technopark, SE1 6LN

Agenda

<i>No.</i>	<i>Time</i>	<i>Item</i>	<i>Pages</i>	<i>Presenter</i>
15.		Student Charter	3 - 6	SW

Date of next meeting
2.00 pm on Wednesday, 9 October 2019

Members: Pat Bailey (Chair), Steven Brabenec, Kat Colangelo, Kirsteen Coupar, Sajjad Hossain, Dawn Ingleson, Nelly Kibirige, David Mead, Samantha Robson, Carol Rose and Shân Wareing

In attendance

Apologies Gary Francis

This page is intentionally left blank

	INTERNAL
Paper title:	Student Charter
Board/Committee:	Student Experience Committee
Date of meeting:	15 May 2019
Author(s):	Alison Chojna, Acting Director of Academic Related Resources
Sponsor(s):	Professor Shân Wareing, Chief Operating Officer and Deputy Vice-Chancellor (Education)
Purpose:	For Review
Recommendation:	The Student Experience Committee is requested to review the paper and consider approaches for dissemination.

Executive Summary

It is the recommendation of UUK that a student charter should form part of the student contract. The existing student charter had not been refreshed for a number of years and was largely unknown across the student and staff population.

In semester one 18/19, a project was launched to create a new student charter. It has been a collaborative effort between The Student's Union, academic staff and PSG staff. The working group members were keen that the charter have a distinct LSBU flavour, so it has drawn on existing strategies and there has been broad consultation.

The next stage is to socialise the charter with all members of the LSBU community and decide on a cycle of review and measurement.

This page is intentionally left blank

Student Charter

London South Bank University is a community of students, academics, apprentices and professionals, working together to develop learning and research, to better the world around us.

Our charter seeks to guide the way we work together, both within LSBU, the community and wider world.

Living these values is a joint endeavour between students, staff and the Students' Union. This charter recognises the different, yet equally valuable role each of us adds in positively framing the way we work.

Our Values

Community – Our ambition is to be a civic university at the heart of our community. We achieve this by utilising our skills as an academic community, working in partnership, creating opportunities both in the classroom and beyond, to develop solutions to real-world problems.

Learning – We believe education is transformative, helping us overcome both personal and collective challenges. We will instil a culture of academic rigour and critical thinking that ensures we are all active, independent and collaborative learners. We are continually sharing our practice and developing, ready for the future.

Ambassador - We will all strive to act in the best interests of the University and each other, by positively representing our community and working within agreed frameworks that enable our success.

Contribution - We champion active participation in the life of our University. Our culture is vibrant and engaging. We value engagement in activities, in and out of the classroom. Contributing is vital to maximising our personal and collective successes.

Humanity - We will treat each other with decency, kindness, respect and understanding.

Inclusivity - We value the collective identities and individual diversity found among our community. We demonstrate it through continuously working to ensure that all can contribute. We don't just respect and value our differences, we celebrate them.

Integrity – We will act with integrity, behaving ethically and with openness. We take personal responsibility for our own experience and the impact that our choices have on others.

Voice - We listen carefully and respond promptly, ensuring essential information is communicated in a timely and appropriate way. We value the contribution students, officers & staff of the Students' Union make as the collective voice of London South Bank students. We are all equal partners, co-designing the student experience.

Enterprising – We are creative, resourceful and entrepreneurial in our outlook. We value activities, not just by their commercial value, but societal value too. We are open to trying new things, by applying theory to practice.

This page is intentionally left blank