

Meeting of the Student Experience Committee

2.00pm on Wednesday, 21 July 2021
in MS Teams

Agenda

| No. | Time | Item | Pages | Presenter |
|-----|------|---------------------------------|---------|-----------|
| 1. | - | Welcome and apologies | - | NL, DJ |
| 2. | - | Declaration of interests | - | NL, DJ |
| 3. | 5 | Minutes of the previous meeting | 3 - 10 | NL, DJ |
| 4. | 5 | Matters arising | 11 - 12 | NL, DJ |

Items for approval

| | | | | |
|----|---|------------------------------|---------|--------|
| 5. | 5 | Committee Terms of Reference | 13 - 16 | NL, DJ |
|----|---|------------------------------|---------|--------|

Items to discuss

| | | | | |
|-----|----|---|---------------|--------|
| 6. | 15 | Questions arising from submitted reports | Verbal report | NL, DJ |
| 7. | 20 | Integrated Student Development Framework presentation | To be tabled | RH, LT |
| 8. | 20 | Approach to Welcome Week, Pre-Sessional Sessions & Academic Orientation | 17 – 28 | AC |
| 9. | 15 | YTD Withdrawals and Interruptions Data | 29 – 34 | KM |
| 10. | 20 | NSS Annual Survey results | 35 - 52 | KM |
| 11. | 15 | NSS Action Monitoring | To follow | JJ, RH |
| 12. | 5 | Any other business | - | NL, DJ |

Items to note

| | | |
|---|---------|---------|
| Student Voice Report and action tracker | 53 - 58 | MS, MMB |
| Student Complaints Report | 59 - 69 | NM |
| Student Services & Operations update | 69 - 90 | JJ, RH |

Date of next meeting

2.00 pm on Wednesday, 13 October 2021

Members: Nicole Louis (Chair), Deborah Johnston (Chair), Maxwell Smith, Alison Chojna, Angela Dalrymple, Mahmood Dato, Jannatul Ferdous, Rosie Holden, Peter Harrison, Jamie

No. Item

Pages

Presenter

Jones, Ben Lishman, Karen McLernon, Nadia Gaoua, Antony Moss, Md Fazle Rabbi and Noreen Sinclair

Apologies:

In attendance: Dominique Phipp (Secretary), Max Smith, Matt Myles-Brown, and Nicola Mitchell (for item 5), Lal Tawney (for item 7)