

Meeting of the Group Audit and Risk Committee

4.00 - 6.00 pm on Tuesday, 15 June 2021
via MS Teams

Supplement

<i>No.</i>	<i>Item</i>	<i>Pages</i>	<i>Presenter</i>
4.	Matters arising: IT recovery update	3 - 4	NL

Date of next meeting
4.00 pm on Tuesday, 5 October 2021

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	CONFIDENTIAL
Paper title:	IT Recovery Update
Board/Committee:	Group Audit and Risk Committee
Date of meeting:	15 June 2021
Author(s):	Stuart Johnston, Group Director of IT
Sponsor(s):	Nicole Louis, Chief Customer Officer
Purpose:	For information
Recommendation:	The committee is requested to note the update on IT recovery.

Executive summary

IT has continued to work to prioritise and recovery of systems since the last update to this committee. Work still outstanding includes:

- Student migration to their permanent accounts has been scheduled for 23 June 2021 to minimise disruption to the students. Associated with this work will be the recovery of MyLSBU portal, Mahara ePortfolio and results publishing services.
- ID Cards – Student and staff access cards are not able to be created with a temporary service being available.
- CCTV – Currently there is no CCTV coverage across the campus with additional security staff on-site as a temporary measure.
- Other Estates systems such as Building Management and Service Desk systems.
- Business Intelligence reporting system.
- Completing the scrubbing and recovery of individual staff desktop computers.
- Server Infrastructure – Servers need to be migrated from the temporary ‘green’ infrastructure to their final, more resilient production infrastructure prior to clearing.

A cyber incident lessons learnt paper will be developed by and will be taken through the following governance route:

- 20 August 2021 – Group IT Security and Resilience Board
- TBC – Executive Group meeting
- 7 October 2021 – Group Audit and Risk Committee

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